



TeamSTEPPS® TIPS

Cross Monitoring

What is cross monitoring?

Cross monitoring is used by fellow team members to help maintain situation awareness and prevent errors. Similar to “watching each other’s back,” cross monitoring involves providing feedback and keeping track of fellow team members’ behaviors to ensure that procedures are being followed appropriately. It allows team members to self-correct their actions if necessary. Cross monitoring is *not* a way to “spy” on other team members, rather it is a way to provide a safety net or error-prevention mechanism for the team, ensuring that mistakes or oversights are caught early. When all members of the team trust the intentions of their fellow team members, a strong sense of team orientation and a high degree of psychological safety result.

Why should my team use cross monitoring?

- Cross monitoring is a safety net feature for the patient
- It enables team members to monitor each other's task execution and provide immediate feedback
- Cross monitoring encourages mutual respect and accountability among team members, which improves overall effectiveness of the team
- This strategy is meant to help the team meet its collective goal: safe and effective patient care



Where can I get more information about cross monitoring?

Visit <https://www.leadingagekansas.org/tsmaterials>