NF Stakeholder Update

Good afternoon,

As we prepare to close our offices to the public for the next two weeks in response to guidance from Kansas Governor Laura Kelly, we want to take this opportunity to update you on our current functional status and provide information on our plans to communicate with you during this temporary shutdown.

Our leadership team and program managers have spent time this week determining which staff and program services must continue and require we keep open a direct line of communication. While we will not be at full capacity, we are confident we can fulfill our duties with little interruption or delay. We have identified these essential employees as contacts for our commissions and departments, effective Monday, March 23rd – Friday, April 3rd:

- The KDADS Adult Care Home Complain hotline will maintain regular function with onsite staffing.
- Our Public Information Officer will be available to ensure critical communications about COVID-19 and other important issues are shared via social media, website and press release as necessary. Contact <u>Cara Sloan-Ramos</u> with any requests or questions.
- SCCC surveyors for Adult Care Home and other agency facilities will be available to address any critical needs, including but not limited to, I/J complaints. Your contact for information for issues or questions that may develop is Deputy Director for Hospital and Facilities Scott Brunner.
- HCBS Crisis Requests and ICF Gatekeeping Processing will function onsite with minimal staffing.
 You can continue to contact the program manager as you normally do and ADCSP Commissioner
 Amy Penrod for other questions or concerns that may come up.
- CARE staff will be onsite with minimal staffing to ensure timely processing of nursing facility
 eligibility, so please continue to contact staff as you usually do. Aging Services Director <u>Christina</u>
 Orton will be available for other issues as well.
- Aging Services staff will be available to ensure critical functions are conducted. Contact ADCSP Commissioner <u>Amy Penrod</u> or Aging Services Director <u>Christina Orton</u> for assistance.
- Human Resources and Legal staff will be available to ensure critical functions are supported for KDADS and state hospitals. For legal assistance, contact Interim Chief Counsel <u>Sherry Diel</u> and for humans resources questions contact Interim HR Director <u>Sheila Denny</u>.
- Housing, Homeless and Benefits coordination activities will be supported. Contact:
 - Misty Bosch-Hastings
 - o Melissa Bogart-Starkey
- Behavioral Health Services issues or questions can be directed to Commissioner Andy Brown.
- Deputy Secretary <u>Janis DeBoer</u> will be available to address any overall agency issues or questions you may have and Financial and Information Services Commissioner/Deputy Director <u>Brad Ridley</u> will be available to address question or issues with regard to facility operations.

Cara Sloan

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